



## Project Community Connections, Inc.

### WEBSITE PRIVACY POLICY

Privacy Policy last updated: *December 2, 2025*

**Project Community Connects, Inc.** (“we”, “our”, “us”, or the “Organization”) understands the importance of protecting your privacy. We want to make sure that you understand what type of information is gathered and tracked, and how the information is used and with whom the information is shared. This privacy policy (“Privacy Policy”) describes how we collect and use information about our online visitors and what choices you have regarding our use of your information. We may update this Privacy Policy from time to time and will update the “Last updated” date above. By visiting this website or using our mobile application (the “Site”), you accept the practices described in this Privacy Policy.

This Privacy Policy applies to all information collected through your communications with the Organization, whether electronic, written, or oral. By accessing our Site, you accept the practices described in this Privacy Policy.

If you have a concern or question about this Privacy Policy, about privacy at the Site, or to inquire about any Personal Information (defined below) you provided us, please send an email with your question or concern to [info@pccihome.org](mailto:info@pccihome.org).

#### What Information Is Collected?

The Organization collects information that identifies you as an individual or information which is linked or linkable to you as an individual, which will collectively be referred to throughout this Privacy Policy as “Personal Information”. We collect Personal Information from individuals, such as visitors, volunteers, or donors, when you provide it voluntarily. Personal Information can include data such as names, addresses, ZIP codes, telephone numbers, birthdays, demographic information, and e-mail addresses, education, gender, marital status, date of birth, social security number, information related to your health, current employment status, insurance, race, ethnicity, disability, veteran status, eviction history, contact information, age, information regarding living conditions, familial status, income and related information, referral source, information related to prior living conditions, health conditions, disability information, background information, other information you provide through note submission.

We may also collect non-personal information about our online visitors using “cookies”, pixels, web beacons, your communication preferences, and other technologies that operate automatically when you visit our website. We use this information to give our Site visitors and users a more relevant experience and to help us make technical improvements. If you do not want us to collect information using cookies, you can disable this function in your browser. If

you block cookies from us, however, you may not be able to see personalized content and our website may not function optimally. You can stop collection of information by mobile applications easily by uninstalling the application or adjusting your privacy settings on your mobile device.

If you would like more information about what Personal Information we collect, would like us to stop using your Personal Information, or simply wish to unsubscribe from our mailing list, please contact us at the contact email address noted above.

Please note that we do not intentionally request or collect information from, or direct this Site to, people under 13 years old or people outside of the United States of America. If you believe that you have (or if you are a parent/guardian of a minor and believe that your child has) submitted Personal Information to the Organization without your consent and you would like this information restricted or removed, please contact us at the email address noted above.

### **How Do We Collect Information?**

We collect Personal Information using various methods, including through forms on our website:

- Direct Interactions: You provide your Personal Information when you fill out forms, communicate with us through text or email, create an account, subscribe to our services, request marketing materials, or give us feedback.
- Automated Technologies: As you interact with our website, we may automatically collect technical data about your equipment, browsing actions, and patterns. We collect this data using cookies, server logs, and other similar technologies

### **What Do We Do With Information?**

We use Personal Information in support of the Organization's mission. Uses may include contacting you about programs and activities and requesting and facilitating donations.

We may also disclose Personal Information that we collect or you provide as described in this Privacy Policy:

- To our subsidiaries and affiliates
- To contractors, service providers, and other third parties we use to support the Organization and conduct our day-to-day services, including marketing and communications and customer support
- With analytics and search engine providers that assist us in the improvement and optimization of our services and marketing
- With trusted third-party companies and individuals.
- With other non-profits
- In the event that we sell or buy any business or assets, in which case we will disclose your Personal Information to the prospective seller or buyer of such business or asset
- For any other purpose disclosed by us when you provide the information
- With your consent
- When required by law or to respond to legal requests

We work with third parties to provide credit card, bank, payment and information processing services and order fulfillment services with their own applicable privacy policies. For instance, if

you choose to make a donation online, we will share your Personal Information with our processing service providers.

### **SMS Program, Opt-Out Options:**

Consent: By providing your mobile phone number and opting into our SMS program, you expressly consent to receive text messages regarding our services, program updates, policy notifications, and marketing messages. You understand that consent is not required as a condition of service or donation.

Message Frequency: Message frequency may vary based on your interaction with our service. Message and data rates may apply. Supported carriers are not liable for delayed or undelivered messages. To opt-out, reply STOP to any message or contact us at [info@pccihome.org](mailto:info@pccihome.org). For help, reply HELP or contact us during business hours. We comply with all applicable laws including the Telephone Consumer Protection Act.

Sharing: We may share your data with trusted service providers who assist us in operating our SMS program, provided they agree to keep your data confidential and use it solely for the purpose of providing services on our behalf.

Right to access and correct: You have the right to access, correct, verify, or remove your Personal Information at any time. To manage your information, please contact us at (404) 215-9991.

Opt-Out Option: If you wish to opt-out of receiving SMS messages, you may do so at any time by replying "STOP" to any of our messages or by contacting us directly at (404) 215-9991. Opting out will not affect your other interactions with our services

### **Your Rights**

You can exercise your rights, including the following by contacting [info@pccihome.org](mailto:info@pccihome.org).

- You can request access to the Personal Information we hold about you.
- You can request correction of any incomplete or inaccurate data we hold about you.
- You can request deletion of your Personal Information where we do not have a legitimate business or legal need to continue processing it.
- You can request restriction of processing your Personal Information.

### **Data Security**

We maintain appropriate security measures to protect your Personal Information from unauthorized use or access. While no protections are completely secure, we strive to apply best practices to protect your Personal Information from unauthorized physical and digital access.

### **Links to Third-Party Websites**

We sometimes provide links to third-party websites, such as payment providers or unaffiliated organizations, whose privacy practices may be different from the Organization's. This Privacy Policy does not address, and we are not responsible for, the privacy, information, or other

practices of any third-parties. You understand and agree that your use of such third-party sites will be governed by the applicable privacy policies of those sites and not by this Privacy Policy. We are not responsible for the content or policies of third-party websites or for acts or omissions of third-parties. Please check with these third-party organizations or companies for their specific privacy policies.

### **Changes to this Privacy Policy?**

We may change this Privacy Policy from time to time when necessary to reflect changes in our services, how we use Personal Information, or the applicable law. If we make changes, we will revise the "Last Updated" date at the top of the statement. We encourage you to review the Privacy Policy whenever you access the services or otherwise interact with us to stay informed about our privacy practices and the ways in which you can exercise choice over these practices. The practices described in this Privacy Policy are subject to applicable laws in the locations in which we operate.

### **Questions?**

If you have any questions about this Privacy Policy, please contact us at the email address noted above.